

Study Title: Community Oral Health Transformation (COrHT) Initiative

Thank you for your interest in this research study about Community Oral Health Transformation (COrHT). This study is about improving dental care for patients. The study uses interviews and data from dental clinics to learn how to provide better dental care to patients. Helping with this study is voluntary.

Study Description:

This study aims to learn about long-term changes in dental care and how patients and providers feel about the changes.

The interview (qualitative) part of this study is to learn if the COrHT initiative was helpful to dental offices and patients. The interviews will be provided by CareQuest Institute for Oral Health. Dental offices who agreed to participate in COrHT have gone through special training on teledentistry, minimally invasive care, and personalized care for patients. Program partners and providers will be interviewed several times during the initiative. The patient interviews will be scheduled after the dental clinic has a chance to learn the latest information and apply it to patient care.

This study is important because it shows the type of services dental clinics provided and patients responses to those dental services. We want to know if providers were able to provide oral health care that was meaningful and helpful for patients. The data from this study could help policy makers make laws that will keep providing the right kind of dental care for all people.

The interview questions were developed by research expert Dr. Sarah Raskin along with CareQuest Institute for Oral Health to ensure a well-designed research plan. The intent of the interview is to allow patients and providers to talk about what is important to them about dental care.

Study Procedures:

1. You will let your dental clinic know you are interested in helping with this study so they can share your contact information (or)
2. You will fill out the interview information available on the website.
3. CareQuest Institute will send you detailed information about the study and consent form. We will then schedule about 30 minutes for an interview.
4. Interviews will take place over the phone or by a virtual platform such as Zoom or Microsoft Teams.
5. Before the interview begins, we will go over the informed consent form which includes:
 - a. Study objective
 - b. Interview process
 - i. Confidentiality
 - ii. Opt-out or stopping instructions
 - iii. Data collection and reporting

iv. Those who can and cannot take part in the study

4. The research team member will answer any questions you may have before beginning the interview.
5. Once recording has begun, the interviewer will ask for your consent to participating in the study by asking you to say your name and current date. They will also ask if you are answering questions for yourself or for your child (for patient participants).
6. The interviewer will ask questions from a prepared Interview Guide. This is an informal interview. You can ask for the recording to be stopped if there is something you do not want to be recorded.
7. At the end of the interview, the interviewer will thank you for participating and stop the recording.
8. Patient participants will receive a \$25 electronic gift card via e-mail for participating in this study.

If you have any questions, concerns, or complaints about this study now or in the future, please contact Kelly Schroeder, email KSchroeder@Carequest.org.